

If an Error Message is Displayed After Applying for e-class (For Teaching Staff Who Have Not Assumed a New Post)

This is a response to inquiries we received regarding a situation where teaching staff who had not assumed their post at the University received a system-error message after applying for the course system for the next semester. We generally begin accepting such requests online in mid-March.

Our e-class system returns an automatic message stating that the application has been received to the email address of the applying teacher. At Doshisha University, the teaching staff can use their email address on and after April 1, when they technically arrive at the school. Consequently, before that date (March 31 or before), the automatic message could not reach the intended address. This is why the system-error message was displayed.

Error Message Example

e-class 利用申請	
システムでエラーが発生しました。申請情報を送信できませんでした。	
メール送信失敗 SMTPError: unable to add recipient [@mail.doshisha.ac.jp]: Invalid response code received from server	
タイトル	() 先生よりe-classの利用申請がありました。
	() 先生よりe-classの利用申請がありました。
受付日時	
メールアドレス	@mail.doshisha.ac.jp
メッセージ	,春学期,,, / ,秋学期,,, /
通信欄	

In fact, your application has been received so please ignore the error message and confirm that the relevant course of yours is reflected in the timetable after two or three business days (excluding weekends and holidays) from the date of application.

Class Schedule Table				
	Monday	Tuesday	Wednesday	Thursday
1st				※ test

If you cannot confirm this, do not hesitate to inquire to the e-class administrator of the IT Support Office.

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- Imadegawa: The Media Workshop, Neiseikan 2F TEL: 075-251-3840 (ext. 5841)
 - Kyotanabe: IT Support Office, IT & Media Center 1F TEL: 0774-65-7230 (ext. 7231)
 - Email: e-class@mail.doshisha.ac.jp
 - Business Hours: Weekdays (Mon.-Fri.) 9:00-11:30, 12:30-17:00
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End

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